PATIENT PORTAL

Memorial City and Katy Cardiology Associates now offer a secure online website that gives patients convenient, 24-hour access to personal health information from anywhere with an Internet connection. Using a secure username and password, patients can view health information such as:

- Recent doctor visits
- Discharge summaries
- Medications
- Allergies
- Lab results

Our portal will also allow you to:

- Securely message your doctor
- Request prescription refills
- Schedule non-urgent appointments
- Update contact information
- Make payments
- Download and complete forms

Your Health Information Is Private, Secure, and Protected

Patient portals have privacy and security safeguards in place to protect your health information.

- To make sure that your private health information is safe from unauthorized access, patient portals are hosted on a secure connection and accessed via an encrypted, password-protected logon.
- EHRs also have an "audit trail" feature that keeps a record of who accessed your information, what changes were made, and when.
- Although patient portals use safeguards, there are other safety tips you should follow when accessing the patient portal. Always remember to protect your username and password from others and make sure to only log on to the patient portal from a personal or secure computer.

With your patient portal, you can be in control of your health and care. Patient portals can also save your time, help you communicate with your doctor, and support care between visits.